

How to check in for your video visit

1 Use a computer or device with camera/microphone



PC and Mac
Chrome | Firefox | Safari

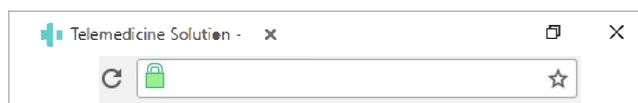


Android
Chrome



iOS
Safari

2 Enter your clinician's doxy.me web address into the browser



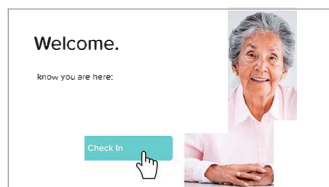
3 Allow your browser to use your webcam and microphone

doxy.me

Would you like to share camera and microphone with doxy.me?

Allow

4 Type in your name and click check in



- ✓ Secure
- ✓ No software to download
- ✓ HIPAA compliant
- ✓ No registration needed

5 Your care provider will start your visit

Call Tips

- Make sure you have a good internet connection
- Restart your device before the visit
- Test your camera and mic from the waiting room
- Need help? Send us a message <https://doxy.me>

You are welcomed to use any device, however we find that our televisits work best on a laptop. There is a test button on the bottom left of your laptop and in the middle of you phone or tablet screen for a doxy test .

Here is a link to doxy how to's for phone and tablet.

If you are using a tablet or phone please view the links below to optimize your connection.

Android: <https://help.doxy.me/en/articles/2427135-allow-access-to-camera-in-chrome-mobile-tablet>

All browser option (this one gives trouble shooting for all devices and browsers):

<https://help.doxy.me/en/articles/95877-allow-access-to-camera-mic-for-all-browsers-os>